

Webinar Week Q&A overviews



Webinar Progress Portal

2 April
1pm-2pm

How do I submit my application?

There is no 'submit' button. You simply upload your [documents](#) under Previous Education and Entry Requirements and answer any Additional Questions *and* pay the [application fee](#) in time.

How do I know my application is complete?

Your Enrolment Request overview should display an orange box next to Entry Requirements. The only red ! allowed is for the language test. Ensure that your Previous Education section displays green ticks for relevant previous education.

What do you have to do if you are exempted from providing the courses descriptions? The portal requires a document.

If you are exempt from providing course descriptions, you can upload a blank document to bypass this step. You can find an overview of the exempted qualifications (Bachelor) [here](#).

Follow-up: So, without uploading blank documents you won't view our application?

In some cases you can upload a blank document (e.g. course descriptions), however we prefer a statement explaining why you are exempt for each section. If all sections have been completed, we will receive your application.

Is it necessary to add information about your secondary education if you're applying to a master's?

For Masters applications, we do not require any secondary education information. More information on what you would need to provide can be found [here](#).

Is the English test required for US nationals who completed secondary school in the US and applying for bachelor degree?

You can check the list of accepted exemptions [here](#).

What do you have to do if you are exempted from providing the courses descriptions? The portal still requires a document.

If you are exempt from providing course descriptions, you can upload a blank document to bypass this step. You can find an overview of the exempted qualifications (Bachelor) [here](#).

What if we have not finished our bachelor yet and we want to apply for a masters? What should we upload for the required documents?

For master's applications, you can find all required application documents per faculty [here](#). This also shows what you need to upload if you are still in the process of completing your Bachelor degree.

For bachelor's applications, it is a good idea to add all relevant information regarding your education for both secondary and higher education (if applicable).

What should we do if our language test went from a green tick to a blank box? Is there a problem or is it just the standard procedure?

The English test may have been deleted for privacy and security reasons. Your status update log (under 'Enrolment requests') should have more information, but you can also [contact us](#) if you want a more detailed explanation.

What is the minimum GPA needed?

It depends on the type of programme you're interested in and sometimes it depends on the qualification you're applying with. We recommend [checking the programme page](#) of your particular programme.

Webinar Progress Portal

2 April
1pm-2pm

I received my decree of admission already, but I can't enter my payment details in Studielink - it says "there are no outstanding actions".

The section in Studielink where you can enter your payment information will open on April 18th. You will receive a notification when this option becomes available. Should you require any further information then please do not hesitate to [contact us](#).

I am not sure if certified documents need to be sent by the issuing institution email or is it enough to submit them via your system?

This depends on whether your issuing institution has a system where we can verify your documents online through the registrar's office or through an online verification system. If yes, then you can provide it yourself. More information can be found [here](#).

If I was admitted for the January intake, but prefer starting in September, would I have to apply all over again?

There are no January intakes; some Master's and Pre-Master's have a February intake. Bachelor's only have a September start. We recommend checking the [programme page](#) for your programme for the starting dates allowed. Bachelor's do not allow deferrals, this means you need to go through the full application process again. Some Master's do allow deferrals, we recommend [contacting us](#) in this case for more information.

I am not 100% if my Bachelor's Degree is classified as a WO or an HBO. Is there any way to check this before I apply?

We unfortunately do not do preliminary evaluations. We will need a full application to be able to evaluate the level.

The presentation said that if documents are not in English, Dutch, French or German, I need to upload the originals and translations. In the presentation, there was a German document uploaded but there still was a red exclamation mark for the transcript. So, do we still need to upload a transcript although the website states otherwise?

We always need a transcript and diploma (or statement of enrolment). However, you can upload the same document in both places, or a blank document. In case of original documents in another language than English, Dutch, French or German, you will need to merge the original and the translated documents and upload the merged document.

I've submitted my application and the status shows that it's with the Admissions board. I've noticed that there are still exclamation marks next to two documents for my previous education, but I had not received a notification about a problem with these documents. Will it prevent the admissions board from issuing a decree for my application?

Please reach out through our [contact form](#) so we can look up your specific application and make sure you are not missing any documents.

If I have not graduated yet, does the "expected statement of graduation" need to be issued by the university/school or is it enough to write a few sentences myself?

We need a proof of expected graduation issued by your school or university. This needs to include the name of your diploma, and date of graduation. You can find more information [here](#).

Does payment need to be made in full or in instalments?

You can also pay in 5 instalments. You can find more information about payment options [here](#).

Webinar Progress Portal

2 April
1pm-2pm

How can I upload a diploma from my previous education if the state exams are all in June?

If you have not yet graduated, you will need to upload a statement of enrolment or expected graduation. You can find the information on required application documents [here](#).

How come a Cambridge certificate for a bachelor's degree can be older than 2 years but for a masters it can't? Are there any alternatives to taking another test when I have a Cambridge certificate advanced C1 from 2019?

The agreements applying to the expiration of the test results deviate between Bachelor's and Master's programmes and has been determined by the Admissions Boards. For Bachelor's, we can't accept IELTS or TOEFL results older than 2 years, but Cambridge results do not have that limitation.

For Master's, all language results have an expiration date of 2 years, also Cambridge certificates.

My school offers an option to send the International Baccalaureate diploma as soon as they get it, but they need a specific address to send it. Can you help?

You can ask your school to authorize us to view your IB results when they are published. You will need our institution code, which can be found in your Decision Letter.

You indicated that you could apply to more than one programme? How do you do that?

Yes, you need to apply to all different programmes through Studielink. You can simply log back into Studielink and search for a different programme and go through the same steps.

How specific should a course description (in my case for Maths) be? We don't really have any official descriptions.

You could consider the checklist as an index to your current content-based course descriptions, sometimes we advise students to ask their teachers for assistance in filling this document. You can find instructions for course descriptions and checklists [here](#).

What exactly do we need to upload for "course descriptions"?

It depends on the type of programme. For Bachelor's programmes, you can find information about application documents and what they entail [here](#). For the masters, you can find them [here](#).

How long does it take to receive a decision on my application?

We aim to provide a decision within 6-8 weeks. This is of course dependent on the Admissions board, so it is no guarantee. As we get closer to our busiest time of the year (around May 1st), then this can take longer to communicate the result to the applicant. So apply early!

The application system is asking for a GMAT/GRE document but if I understood correctly, this is only necessary for non-EU students. Do I just upload a blank document?

This only applies to applicants for Pre-MSc and Master programmes at the Faculty of Economics and Business who completed their undergraduate degree outside of the European Union. If you are exempt, you can either upload a blank document in this section or a document specifying the reason for your exemption.

Webinar Bachelor's Admissions

2 April
2pm-3pm

Do I need any A-Levels for the Biology programme?

If you are going to obtain A2 levels, you will need to obtain at least 3 A2 levels with grades A*-C and you will also need to obtain subject-specific A2 levels. Check [this page](#). If you are going to obtain a different qualifications, you don't need to worry about the A2 levels.

Do I need to formally accept an offer in Studielink?

Only fixed-quota applicants need to formally accept an offered place through Studielink.

If you have applied to a *regular* programme, you don't need to formally accept. Your offer will remain in place until you have met all the conditions and provided your certified documents.

I am French following the British educational system in Spain.

Do I have to submit the papers by the 1st of July?

The deadline depends on your nationality, not on your qualification. If you have a regular EU/EEA nationality, you will have until 15 July (fixed quota) or 20 August (regular programmes) to provide us with your certified documents.

Do I have to submit all of the documents by May 1st?

You have to submit your application before 1 May (in Studielink *and* the Progress Portal). You can check our procedures and deadlines on our website [here](#).

Can the university see the IB results online and how?

If you grant the University access to your IB results after completion, we can verify these in the online database. You will receive our university code in your decision letter.

I am a non-EU international student. I have received my Decree of Admission and Matching results. When will I be informed about the tuition fees and the visa process?

The Immigration Service Desk (ISD) will start sending out information about the visa and residence permit application procedure in the next few weeks. The tuition fee information will only become available later in the year, you will be notified in due time.

If my school issues my report translations on official paper with the principal's signature, do I still need to send copies of the non-translated reports as well?

Yes, you need to send us your documents in the original language and English translation, if they are not issued English, Dutch, German or French as standard.

I still have some marks left unchecked on my progress portal, such as Entry Requirements. Do I need to do something or wait until they become an exclamation sign?

In the 'more details' section, a blank box means that nothing more is needed from you at this point. The red ! means something is missing. The green tick will only show for your previous education documents.

I received a conditional offer but it requires me to provide my high school diploma by 1 June when I haven't graduated yet. How do I resolve this issue?

Follow the instructions on page 10 of our [International Application Guide](#). Here you will find the document you can submit if you will not be graduating before the deadline.

Webinar Bachelor's Admissions

2 April
2pm-3pm

I was wondering whether documents such as motivation letters must also be written in English?

This will depend on the programme you are applying to, we recommend you to check [this page](#) for detailed information.

I haven't received my diploma/transcript and haven't submitted my English results yet. Do I need to submit these documents before payment or can they be submitted after?

We will only receive your application if you submit specific documents - at least a diploma/statement of expected graduation and transcript of records of previous years (and, if applicable, an overview of courses to be completed). You can find an overview [here](#).

We can already start assessing your application without the language results, provided all other documents are provided.

How do I check which remaining documents I have to submit upon receiving my Decree and Matching advice?

If you have received your decree of admission, the admissions procedure with the Admissions Office has been concluded. We recommend checking the email you received with your decree and the [International Application Guide](#).

I have received my decision letter, what are my next steps?

All the information is written in your Decision Letter. If you need to meet any conditions, they will be listed there, and the certified documents that you need provide us with. Be sure to also read through our [International Application Guide](#).

What is a certified digital document?

Be sure to check our webinar on certified copies for detailed information about certified copies. Additionally, you can check [this page](#) for more information.

I applied to a numerus fixus course, I am aware that we will receive the ranking on 15/04. Until when can I receive an offer if I am not in the ranking?

If your ranking number is not within the fixus, it is still possible to be placed until the start of the programme (1 September). This depends on the amount of people withdrawing their application or not accepting their place in time, AND on your own ranking number, of course.

I noticed on the website that motivation letters are not considered in the admissions procedure. Does this mean I do not have to submit one?

If a motivation letter is not a required application document for your programme, you do not need to provide it with your application. You can find an overview of the required documents [here](#).

I received a conditional offer and have to send the papers before 15 July (fixed-quota), but I will not be able to do that. I tried submitting a postponement request, but need to upload documentary evidence that supports my request. What is considered evidence?

When requesting [an extension](#) of the deadline, you can provide a school-issued statement confirming that your results will be published after 15 July.

I will not receive my A-level results before the 2nd half of August, how do I send my results in time?

If you are still in the application process, you will need to send us a statement of enrolment. [Check this page](#).

If you have already received your decision letter, you will find more information in there and in the [International Application Guide](#) (chapter 2).

Webinar Master's Admissions

2 April
3pm-4pm

I already received a decree of admission and I do not understand how to enroll (or what to do after I received the decree). I cannot insert my payment details in Studielink yet - I do not see an option to give my payment details for them to be processed and for me to be able to pay - it says "there are no outstanding actions". Also, I do not see an enrolment option in the Progress Portal. Namely, I do not see Grades and Enrolment under the 'UG Tools' menu.

The Decree of Admission is the official document the UG uses for their administration of your enrolment. The payment option in Studielink will open later this month (April), you will be notified when this opens. Check out Chapter 4 and 5 of the [Application Guide](#) to read about the steps to be completed.

Was the application deadline for the Environmental Psychology Master the 1st of March?

Yes, that is correct. You can find an overview of all deadlines [here](#). If you still want to apply after this deadline, you will to contact the study advisor for this programme to have confirmation that they would be willing to accept your application.

If I received an email and a notification in the Progress Portal saying that my file is with the admission board, does that mean that I now just have to wait to receive a decision?

Yes, that is correct! You can find an overview of the steps [here](#).

I'm currently studying in Greece. In the requirements for eligibility it stated that you need any Dutch diploma or international psychology diploma. How can I find out if my current Bachelor's will be sufficient?

We unfortunately don't do preliminary assessments, therefore we need to receive a full application (in Studielink *and* the Progress Portal) before the deadline to assess your application.

I've been told the university doesn't accept language certificates from Cambridge. Do you have any suggestions on how to get one that the university will accept?

We do accept Cambridge certificates, the C1 Advanced and the C2 Proficiency certificates. We do apply an expiration date, so the certificate cannot be older than 2 years at the time of applying. You can find an overview of accepted certificates on the [programme page](#) of the programme of your interest.

Upon receiving a conditional offer, I have been told to provide a digital statement of expected graduation for non-EU students by 1st June. Since my final results will be out on 15 June, how should I proceed to get provisional confirmation and start my visa process?

A statement of expected graduation from your University does not mean a completed degree. This is a certified letter from your issuing institution showing that you will complete your degree before the start of the programme on September 1st. The letter must come from your issuing institution and have information including the date of expected graduation, the name of the diploma, your name and date of birth. More information can be found on our [certified document pages](#).

I hold a Bachelor of Dental Surgery from India and am eager to pursue the MSc in Dentistry. I encountered an issue while attempting to log in to the Brightspace Student portal. The system indicates that there are no courses to display. Can you explain?

I'm afraid it is not possible to enter the Master in Dentistry other than with a Dutch Bachelor's degree. On the [programme's website](#) an international diploma is not mentioned under requirements and the programme is also only offered in Dutch.

Webinar Master's Admissions

2 April
3pm-4pm

I have a question regarding the selection test as an applicant for the environmental psychology master program. In what part of the admission process does that happen? Does everyone applying for that program have to take the test?

Once you completed your application, you will be assessed in terms of admission level. If you meet the level requirement, then your file will be sent to the Admissions Board. They will then contact you about the selection procedure. Everybody who has been chosen for selection, will have to do the test.

Do I need a language Test for the Sustainable Tourism & Society master at Campus Fryslân if I'm doing a full Bachelor degree in Germany? It is listed that exemptions by the Admission Board can be given, what would these exemptions be or how do I find out?

Yes, you will have to do a language test, as Germany is not one of the countries listed as exempted on the [programme page](#). You will have until 31 August to provide your results, but we recommend sending them in before 20 August to allow for processing.

I received my decision letter and it states that the deadline for providing the proof of language is 1st June, even though I am EU member. Is this right?

For EU nationals the deadline is 31 August at the latest.

Can you tell me more about the GPA requirement for the MMIT program?

You can find more information about the programme requirements on [our website](#).

How and when do I get a university card?

You can find information about the University card [here](#).

If NUFFIC validates my foreign diploma, can I apply for a program that only accepts applicants with a Dutch diploma?

I'm afraid Nuffic only determines the level of your diploma compared to a Dutch bachelor degree from a research university. Nuffic is not responsible for our application requirements or procedure.

If taking a pre-master is necessary, is there a possibility that after the pre-master, a student can be denied enrollment in a master's program?

It would depend on which track that you have chosen. Within the faculty of Economics and Business there are some external requirements of Mathematics and English that would need to be achieved in order to go on to the full Masters. Other programmes on completion of the pre-master will allow you direct entry into the master's degree programme.

Are there online pre-masters available or every pre-master only offered on-site at the university?

All our pre-master programmes are offered on campus.

Is the list of scholarships available for the MMIT program 2024?

For information regarding the MMIT scholarships, we suggest contacting the MMIT office - mmit@umcg.nl.

When you mention certified copies, the certifying party is the University right?

Yes, your university can certify copies for you. Sometimes, other institutions (e.g. a notary) can too - you can find more information on this under the heading "What is a certified document" on the [Certified \(digital\) copies info page](#).

Webinar Master's Admissions

2 April
3pm-4pm

For the transcripts that we have to enclose, I have been asked for a translation. Is it possible to do this translation myself, or does it have to be done by someone else and certified?

If you are providing the translation for application purposes, they can be provided by yourself but they must be very clear translations. If you are providing them as a certified copy, then they need to be provided by a certified translator.

If we have not yet completed our bachelor's degree, by when do we need to submit the original diploma and the complete transcript? Is it also by August 31st?

Firstly, if you're submitting by post, please be sure not to submit your original diploma and transcript, but certified copies. But yes, the final deadline is August 31. However, we can also accept a statement of (expected) graduation instead of your final diploma, so you do not have to wait until you have received your official diploma (for more information on what we can accept, also check [this page](#)).

If possible, I would like to have an online meeting with someone to discuss my application. Would that be possible generally?

You can find our contact details - including the option to contact us by phone - [here](#).

Webinar SIA Front Office

4 April
3pm-4pm

Should we upload the student photo in our student portal right now or wait until we are enrolled?

You can already upload the picture for your [student card](#) on Brightspace. However, the student card will only be available after August to pick up.

Is there a way to book a 1-on-1 session with Admissions to help with the process instead of emailing?

We generally do not do one-on-one sessions, but you can [call our front office](#) and ask your question there. We will be able to help you with a lot of the general parts of your application and we can also call in the help of Admissions, if required.

Does UG offer any scholarships or grants for low income students not from the EU?

In the Netherlands, being admitted to a programme and being awarded a scholarship are generally two separate things. If you meet the requirements of the programme, you will receive a decision letter from us. This admission, however, does not include a scholarship. You yourself will have to secure sufficient funding. We advise you to look at the following websites:

Study in NL

Erasmus+ Programme 2021-2027

DUO

or contact our Mobility and Scholarship Desk (MSD) through msd@rug.nl.

Keep in mind that most scholarships have strict application deadlines (often in February or March). If you need a decision on your application from us in time for a certain scholarship deadline, you have to complete your application with us 8 weeks before this deadline at the very latest (including payment of the application fee if applicable).

I wonder if it is too late to submit the predicted grades statement to ask for a postponement of the deadline required by my received conditional offer. Furthermore, my conditional offer letter doesn't claim that grades are required, so how do I fill out my predicted grades statement without your expected grades?

The predicted grades statement only applies to non-EU students who need to go through the immigration procedure. You can find more information in chapter 2 of the [Application Guide](#).

If it concerns a postponement of the deadline for 15 July deadline for fixed-quota applicants, more information and a link to the selection form can be found on page 9 of the application guide.

When applying to master degrees it is necessary in the Progress Portal to upload an Admission Checklist, but for MSc International Business & Management no checklist is provided, when will it be provided?

As the checklist is not provided, you need to send course descriptions of the relevant courses. You can find more information on the required documents [here](#).

I don't have EU citizenship, but I have a permanent residence permit in an EU country. Do I still need to send the predicted grades statement?

Yes, because if you are not an EU-student, you need to apply for a Dutch residence permit in order to study in The Netherlands. However, we recommend sending a copy of your current EU-residence permit to our Immigration Service Desk once you have applied.

Webinar SIA Front Office

4 April
3pm-4pm

What is the deadline to pay the tuition fees for a numerus fixus program?

If you are an EU/EEA student, your deadline is the 31st of August. The deadline for non-EU students is the 1st of July.

When filling out my DUO application, I am asked for a Citizen service number, but I don't have one or know what that is. Do I have to wait until I get a residence permit to apply?

When you register with the municipality of Groningen as a citizen of Groningen you will get a BSN number or a Citizen service number.

When trying to apply to a DDM in the Progress Portal, it appears my university is not listed. Can you help?

We will need to look into this further. Can you reach out via the [contact form](#)?

I am interested in applying to your university, but I may need additional support during my studies. I am non-EU. Do you have scholarships and accommodations?

We advise you to contact our [Student Service Center](#), they can tell you more about the options for extra support during your studies. We also recommend you to submit your application as soon as possible, if you have not done so already.

For more information about scholarships, check [this page](#) and this page on [Erasmus+](#).

You mentioned SSH housing in the presentation, does the UG have a campus?

We are not a campus university. Only students at University College Fryslân and University College Groningen have residential housing. For more information about accommodation, check [this page](#).

I have been provisionally admitted to the university and am currently sending my certified documents. Once these documents have been reviewed, will I have completed the entry requirements step in my progress portal? Additionally, if there is a problem with the photocopy of the certified documents, is there any other way to have the University verify the documents, ie. requesting the IB to send results/transcripts to the University?

The Entry Requirements box will only be ticked when we have received your certified documents, we have issued your decree of admission and this decree has been processed.

You can request your school to have the IB issue your results to us digitally. More information can be found in your decision letter.

Webinar Progress Portal

5 April
11am-12pm

Is it possible to review or change the documents uploaded in the Portal? I want to change one, but i do not know how.

Once documents are uploaded they cannot be changed, unless it's by a member of the Admissions Office. Should you wish to amend or replace a document, you can request that through the [contact form](#).

I have received the notification in the portal that my file is complete and with the admission board about 10 weeks ago and I still haven't received any answers. Is this normal? Or does this mean there is something wrong with my application?

Some Admissions Board can take longer to evaluate files. It may also take longer to evaluate because of the volume of applications right now. If you received a notification that your application is complete, then your application is fine and will be processed as soon as possible.

I will receive my grades of the first state examination in 2 weeks. I still need to sit some exams in May, after the application deadline. Can I submit these results later, or will I have missed the deadline by then?

If you have not received your final grades/diploma, you must provide a school-issued statement confirming that you are currently enrolled, stating the official name of the qualification/diploma you will obtain and the date of your expected graduation. You must submit this with your application before the deadline.

If I want to apply for two different programmes, is it possible to mention that in one application or must I apply separately?

You will need to submit separate applications, as each programme has their own requirements. The application fee allows you to apply for up to four programmes per year.

Do I need to pay the full tuition fees before I arrive in Groningen or not?

The payment deadline depends on your citizenship. If you are an EU citizen, you need to have finalized your payment before the start of the programme. If you plan to start on 1 September, you need to have arranged your payment on 31 August at the latest. These are the [EU payment options](#). If you are a non-EU citizen, and you plan to start on 1 September, you will need to have done the full payment before 1 July. This is due to the [immigration procedure](#).

I am a Dutch citizen but I have a non-Dutch diploma; a bachelor in English and language. I had my diploma evaluated through idw.nl. Do I need to apply with their assessment or with my non-Dutch diploma documents?

We will need to evaluate your non-Dutch diploma itself. We do not consider assessments from IDW.nl - or a different party, as that considers level only on the basis of one source of evaluation and we take into consideration multiple sources.

The instruction language of my 4-year non-Dutch bachelor was English. I also did my MBO4 and a versneld havo/schakeljaar in NL. Can I be exempted from the test? MBO level 4 and 1 year of havo is not sufficient to meet the language requirement, unfortunately. Further exemption options depend on your intended programme and the faculty. For Bachelor's programmes, accepted exemptions can be found [here](#). For Master's exemptions, you can find exemption information on the individual [programme pages](#).

I have used the online form to pose my question, however I have not received an email back.

We are approaching our busiest time of the year and receive a very large amount of mail daily. We aim to reply within 3-5 days but coming closer to May that can take slightly longer.

Webinar Progress Portal

5 April
11am-12pm

In Germany, our grading system for the state examination is different, the grades range from 1 to 18 points. Passing requires 4 points. Unfortunately, I don't know how to convert these grades to GPA. As far as I know, a GPA of at least 7 is required - I have no idea what that means in the German grading system.

The minimum end-level requirement is to obtain your German Zeugnis der Allgemeinen Hochschulreife. For most of our programmes, we do not take the GPA for German students into consideration (besides Liberal Arts and Sciences). You can find the entry requirements for German high school students [here](#).

I have been conditionally accepted for a master's degree. Currently, I am already in my first year of master's studies and have completed the first semester with excellent grades. I will soon finish the second semester. Can I continue my studies from the second year onward?

The best thing you can do is contact the [study advisor](#) of the relevant Faculty and programme. They can look into this with you.

Do I need to translate my diploma into English before uploading it to the progress portal?

The need for translations depends on the type of programme *and* the stage of your application. For the application phase in the Progress Portal we can accept unofficial translations: For Bachelor's, we do *not* need translations of diploma documents if the originals are Dutch/German/English/French. For course descriptions, we only accept Dutch and English. For Master's, translations are required for all languages apart from Dutch and English.

In the certified documents phase, we will need to always receive official translations.

I have my TOEFL test tomorrow. The minimum score requirement is a 100 points. I didn't know that I could submit the language certificate later. If I am not satisfied with the result but have already uploaded it to the portal, can I still change it if I retake the TOEFL test and get better results?

Note that some Bachelor's programmes apply [exemptions](#) from the English test if you have a certain diploma. We recommend taking a look at the website above to check whether you need to take a language test.

Once you have uploaded an English language test in the Progress Portal, you cannot change it, only a member of the Admissions staff can delete documents on your behalf. If you wish to request a document change you can contact us through the [contact form](#).

I intend to work to cover the expenses for the second year. Is it feasible to pay for the second year's tuition through employment while studying?

If you are coming to study in the Netherlands for the very first time as a non-EU citizen, you will have to pay the tuition fees and sort out the sufficient funds upfront. If you planning on working here as a non-EU citizen, it is worth checking in with the University's [Immigration Service Desk](#), as these things are bound by immigration rules.

I will graduate in mid-July from an Italian school. How can I complete my application if I don't have my diploma yet?

If you have not received your final grades/diploma, you must provide a school-issued statement confirming that you are currently enrolled, stating the official name of the qualification/diploma you will obtain and the date of your expected graduation. You must submit this with your application before the deadline.

Webinar Certified documents

5 April
1pm-2pm

Where will we be able to find the webinars after this week on your site?

You will be able to find them on www.rug.nl/sia after the Webinar Week is over.

Are certified copies and transcripts the same?

When you have received a conditional or provisional offer, you need to send the Admissions Office a copy of your certified documents (your diploma and full transcript). You can read more about certified copies [here](#).

A transcript is a grade list of your secondary (or higher) education.

My school counselor is asking for details so she can send my IB diploma. Apart from the mail, institution code and desired programme, is there anything else needed?

The institution code should be all that your school counselor needs to authorise us to view your results.

I am Swiss but I am graduating from a high school in Canada. Does the EU/EEA deadline still apply to me or do I have to meet the non-EU-EEA since my diploma is from Canada?

The deadline is based on your nationality, not on your diploma. As you are Swiss, the EU/EEA deadline applies to you.

When the documents are submitted and I am admitted to the programme, do I need to send an email confirming that I will study that programme? How does that work?

Only fixed-quota applicants need to officially accept their place through Studielink. If you have applied to a regular programme, you do not need to officially confirm your acceptance. You need to meet the conditions and provide us with your certified copies before the deadline to be admitted.

I am a non-EU applicant & have a conditional admission for Masters. My final results are out only by August. Can a document from my Uni on the letterhead, duly stamped stating expected graduation suffice? Can I upload a digital copy?

A statement of expected graduation is enough to place you on provisional entry, this means your visa process will begin. To issue your decree (right of entry), either certified copies of your results or a certified statement of graduation would need to be received. These documents would need to have your full name, date of birth, qualification to be obtained and date of graduation.

There is an option to ask my exam board (AQA) to send you my A-Levels results via post. Would that be valid?

We can receive these as certified documents as long as it is either an original certificate - but we don't recommend sending originals - or a certified copy that contains a wet stamp, signature and date.

I have received my Admission Decree and I received the Erasmus Mundus scholarship. I want to ask about the email I received about the tuition fees. The website states that the total fee will be covered by our scholarship, but the invoice that I received is slightly higher than the amount on the website.

I expect that the fee will be covered by the faculty, as you indicate that you have received the Erasmus Mundus scholarship. I recommend contacting the faculty's coordinator.

I have been admitted on the basis of multiple qualifications. Do I need to provide certified documents for all of them?

Yes, you need to provide all requested certified documents.

Webinar Certified documents

5 April
1pm-2pm

I got a conditional offer, but my letter says I must provide my A level results before the 15th of July. However, my A level results come out around the 17th of August. What do I do?

Check page 10 of our International Application Guide (<https://www.rug.nl/applicationguide>), under *Important: Fixed-quota programmes. Here you will find a link to request a postponement for providing your documents.